TargetDocs Privacy Policy

The privacy of your data is important. We'll only ever access your account to help you with a problem, provide solutions and tips for effectiveness, or fix a software bug. We'll never open any uploaded files unless you ask us to. We log all access to all accounts by IP address, so we can always verify that no unauthorized access has happened for as long as the logs are kept.

Identity & access

When you sign up for TargetDocs, we ask for your name, company name, and email address. That's just so you can personalize your new account, and we can send you invoices, updates, or other essential information. We'll never sell your personal info to third parties, and we won't use your name or company in marketing statements without your permission, either.

When you write TargetDocs with a question or to ask for help, we'll keep that correspondence, and the email address, for future reference. When you browse our marketing pages, we'll track that for statistical purposes (like conversion rates and to test new designs). We also store any information you volunteer, like surveys, for as long as it makes sense.

The only times we'll ever share your info:

- To provide products or services you've requested, with your permission.
- To investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms of Service, or as otherwise required by law.
- If TargetDocs is acquired by or merged with another company we'll notify you well before any info about you is transferred and becomes subject to a different privacy policy.

Law enforcement

TargetDocs won't hand your data over to law enforcement unless a court order says we have to. We flat-out reject requests from local and federal law enforcement when they
seek data without a court order. And unless we're legally prevented from it, we'll always inform you when such requests are made.

Encryption

All data is encrypted via SSL/TLS when transmitted from our servers to your browser. The database backups are also encrypted. Data isn’t encrypted while it’s live in our database (since it needs to be ready to send to you when you need it), but we go to great lengths to secure your data at rest.

Deleted data

When you cancel your account, we'll ensure that nothing is stored on our servers past 30 days. Anything you delete on your account while it's active will also be purged within 30 days (up until then it's available in the trash can).

Changes & questions

TargetDocs may update this policy and we'll notify you about significant changes by emailing the account owner or by placing a prominent notice on our site. You can access, change, or delete your personal information at any time by contacting info@targetdocs.com .

Questions about this privacy policy? Please get in touch at info@targetdocs.com .